

WOMEN'S SUPPORT WORKER - RELIEF

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Voted one of Maclean's Top 100 Charities of 2020, YW provides preventive and restorative services to women and their families to help them thrive. YW is committed to support people experiencing domestic violence, advocating for mental health, and enabling women's economic prosperity.

The Relief Women's Support Worker is responsible for providing inclusive and equitable support to women and their children residing in our emergency domestic violence shelter. This position works collaboratively with key shelter staff to ensure a strong, innovative support system is in place for women and children impacted by domestic violence and must be available for on-call work and all shifts required: daytime, evening and overnight.

WHAT MOVES YOU

- Your strong client-centered support skills and the ability to manage crisis effectively
- Your commitment to feminist principles and values through offering inclusive, non-judgmental low barrier services for women
- Your approach to work and others using the lens of equity, diversity, and inclusivity
- Your ability to create and maintain healthy boundaries with residents and colleagues through great communication

WHAT YOU'LL DO

- Provide support and crisis intervention for women and children shelter residents who have experienced violence and homelessness.
- Answer all calls on the 24-hour crisis line during shift, screen potential residents
- Support transition to another shelter or support if we cannot accommodate
- Ensure safety and assists supportive housing tenants as needed.
- Build and maintain positive, supportive, non-judgmental, and respectful resident relations.
- Keep accurate records and maintain resident information in electronic and physical files.
- Complete nightly occupancy and firebox report during evening or overnight shifts.
- Review key worker case notes and service plans to ensure awareness of needs.
- Provide information about and/or referrals to appropriate community agencies and resources.
- ***This is a casual position with work daytime, evening and overnight shifts.***

WHAT YOU'VE DONE

- Bachelor of Social Work or equivalent in human services field
- Two years' minimum experience working in the field of violence against women violence
- Working knowledge of the causes and consequences of domestic violence.
- Experience in intake, risk assessment and safety planning is an asset.
- Current CPR/First Aid and ASIST certification
- Experience working in a multidisciplinary team is an asset.
- Strong computer literacy including MS Office
- Brain Story and Food Safe certification, ASIST, NVCI training are required to be completed within 3-6 months of employment

As a condition of employment, YW Calgary requires the successful candidate to be fully vaccinated. Where the candidate has not obtained the vaccine, the candidate will be considered on an exceptional case by case basis; YW Calgary will adhere with its obligations under the Alberta Human Rights Act."

If you want to work to change lives, we want to meet you.

Competition Number: **2022035**

Deadline: **May 27, 2022**

www.ywcalgary.ca/work-with-us

Apply today with resume, cover letter, and salary expectations to careers@ywcalgary.ca

YW Calgary is committed to providing an equitable, diverse and inclusive workplace where all employees, clients and volunteers, whatever their gender, race, ethnicity, national origin, age, sexual orientation or identity, education, and/or disability, feel valued and respected.