

CHILD AND YOUTH OUTREACH CASE MANAGER

CHILD AND YOUTH OUTREACH CASE MANAGER, OUTREACH SERVICES

The Child and Youth Outreach Case Manager will work to provide a safe and supportive environment for children to engage in activities that reduce the impact of family violence and build social competence and emotional well-being. In this role, you will engage systems (e.g. school, family, community & peer groups) in order to promote safety and wellness for children living in the community.

You have passion and energy for working with children and youth to change lives. You have a hope filled approach along with strong people skills and knowledge to support families during challenging and stressful times. Creating engaging experiences and interactions is a challenge you're up for. You can easily build rapport with parents, partner organizations and colleagues which is also an element that rounds you out.

WHAT MOVES YOU

- Supporting children, youth and their families to be healthy and resilient
- Working from a Women Centered, Feminist perspective
- Partnering with schools and other resources to provide holistic support
- Being part of a great team that gets results

WHAT YOU'LL DO

- Deliver services and support to children and youth who are experiencing family crisis.
- Provide crisis intervention, assessment and planning and assist children and youth to develop safety plans.
- Provide and develop targeted intervention activities including relationship building, parenting support and child/youth-focused intensive outreach support.
- Support the transition of children and youth from shelter into the community.
- Provide appropriate referrals to internal and external programs for long-term intervention, support and counseling.
- Collaborate with community agencies regarding the child's needs and advocate when appropriate.
- Partner with schools and other resources to provide holistic support.
- Accurately record program information on time, meeting program records management standards.
- **Working hours: Monday to Friday 9am-5pm and every other Saturday with some flexibility required.**

WHAT YOU'VE DONE

- Bachelor of Social Work or Child and Youth field
- Minimum 3 years' experience working in the field of violence against women
- Minimum 3 years' experience working with youth and children
- Experience with working in an Outreach based program
- Have a knowledge of trauma sensitive principles and practices
- Have a working knowledge of the causes and consequences of domestic abuse and the impacts on children
- Demonstrate strong client centered support skills
- Demonstrate creative problem-solving skills and excellent communication skills
- Ability to build trusting, healthy, and functional professional relationships
- Good organizational and assessment skills and ability to prioritize
- Strong computer literacy including MS Office Suite, ability to learn additional software quickly
- Ability to drive and must provide own licensed vehicle and proper insurance for work use. Valid Class 5 driver's license.

As a condition of employment, YW Calgary requires the successful candidate to be fully vaccinated. Where the candidate has not obtained the vaccine, the candidate will be considered on an exceptional case by case basis; YW Calgary will adhere with its obligations under the Alberta Human Rights Act.

If you want to work to change lives, we want to meet you.

Competition Number: **2021089**

Deadline: **January 14, 2021**

www.ywcalgary.ca/work-with-us

Apply today with resume, covering letter and salary expectations to careers@ywcalgary.ca

YW Calgary is committed to providing an equitable, diverse and inclusive workplace where all employees, clients and volunteers, whatever their gender, race, ethnicity, national origin, age, sexual orientation or identity, education, and/or disability, feel valued and respected.