



## CASE MANAGER - DOMESTIC CONFLICT RESPONSE TEAM

### CASE MANAGER DOMESTIC CONFLICT RESPONSE TEAM - CLIENT SERVICES (TERM POSITION)

This is an exciting opportunity to participate in a project with the Calgary Police Services (CPS) Domestic Conflict Unit (DCU). The Domestic Conflict Response Team Manager (DCRT Case Manager) works in collaboration with a CPS Officer, providing training, information and referrals to families in residential and community settings. Through this initiative, the DCRT Case Manager will support families in breaking the intergenerational transmission of family violence by working with all members of a family, including those who are identified as perpetrating violent behavior.

### WHAT MOVES YOU

- Your desire to make a difference in families experiencing domestic violence and child abuse
- Your commitment to feminist, anti-oppressive, and trauma-sensitive principles and values
- You thrive in fast paced, high stress environments
- You possess expertise in this field with research based knowledge

### WHAT YOU'LL DO

- Work collaboratively with CPS to develop plans based on trauma-informed care principles, feminism and anti-oppressive practices.
- Coach family members to use self-regulatory skills to safely tolerate and solve problems during times of stress.
- Enhance collaborations with other systems and provide appropriate referrals to programs for intervention, support and counseling.
- Provide information regarding healthy brain development.
- Adhere to CPS protocols and maintain open and timely communication with DCU officers.
- Adhere to organizational record keeping and documentation expectations of the program.
- Collaborate with community agencies about client needs and attend case conferences.
- Maintain meaningful and productive contact with YW and participate in goals setting and goal evaluation activities.
- Remain current in your education and professional practice to ensure excellent client service and program delivery.
- ***This is a 6-month term position with end date of March 31, 2022***

### WHAT YOU'VE DONE

- Post-secondary degree in Social Work or related field
- Professional registration is a strong asset
- Three years' experience working in an outreach and/or case management capacity
- Three years' experience working in the field of family violence (including child abuse).
- Current CPR/First Aid Certification and ASSIST certification
- Strong understanding of brain development and healthy mental function
- Excellent time management and communication skills
- Very good understanding of relevant legislation and regulations, community resources and referral processes
- Ability to build trusting, healthy, and functional professional relationships
- Familiarity with computers and associated software platforms (MS Outlook, Word, Excel) and able to learn additional software quickly

As a condition of employment, YW Calgary requires the successful candidate to be fully vaccinated. Where the candidate has not obtained the vaccine, the candidate will be considered on an exceptional case by case basis; YW Calgary will adhere with its obligations under the Alberta Human Rights Act."

**If you want to work to change lives, we want to meet you.**

Competition Number: **2021057**

Deadline: **September 24, 2021**

Apply today with covering letter, salary expectations and resume to  
[careers@ywcacalgary.ca](mailto:careers@ywcacalgary.ca)

YW Calgary is committed to providing an equitable, diverse and inclusive workplace where all employees, clients and volunteers, whatever their gender, race, ethnicity, national origin, age, sexual orientation or identity, education, and/or disability, feel valued and respected.