

CHILD AND YOUTH OUTREACH CASE MANAGER

CHILD AND YOUTH OUTREACH CASE MANAGER, OUTREACH SERVICES

The Child and Youth Outreach Case Manager will work to provide a safe and supportive environment for children to engage in activities that reduce the impact of family violence and build social competence and emotional well-being. In this role, you will engage systems (e.g. school, family, community & peer groups) in order to promote safety and wellness for children living in the community.

You have passion and energy for working with children and youth to change lives. You have a hope filled approach along with strong people skills and knowledge to support families during challenging and stressful times. Creating engaging experiences and interactions is a challenge you're up for. You can easily build rapport with parents, partner organizations and colleagues which is also an element that rounds you out.

WHAT MOVES YOU

- Supporting children, youth and their families to be healthy and resilient
- Working from a Women Centered, Feminist perspective
- Partnering with schools and other resources to provide holistic support
- Being part of a great team that gets results

WHAT YOU'LL DO

- Deliver services and support to children and youth who are experiencing family crisis.
- Provide crisis intervention, assessment and planning and assist children and youth to develop safety plans.
- Provide and develop targeted intervention activities including relationship building, parenting support and child/youth-focused intensive outreach support.
- Support the transition of children and youth from shelter into the community.
- Provide appropriate referrals to internal and external programs for long-term intervention, support and counseling.
- Collaborate with community agencies regarding the child's needs and advocate when appropriate.
- Partner with schools and other resources to provide holistic support.
- Accurately record program information on time, meeting program records management standards.
- Remain current and continuously update professional skills and referral knowledge.
- ***The schedule for this role is Monday to Friday, 12pm -8pm.***

WHAT YOU'VE DONE

- Bachelor of Social Work or equivalent in human service field
- Minimum 3 years' experience working in the field of violence against women
- Minimum 3 years' experience working with youth and children
- Experience with working in an Outreach based program an asset
- Have a knowledge of trauma sensitive principles and practices
- Have a working knowledge of the causes and consequences of domestic abuse and the impacts on children
- Demonstrate strong client centered support skills
- Demonstrate creative problem-solving skills and excellent communication skills
- Ability to build trusting, healthy, and functional professional relationships
- Good organizational and assessment skills and ability to prioritize
- Strong computer literacy including MS Office Suite, ability to learn additional software quickly and effectively
- Ability to drive and must provide own licensed vehicle and proper insurance for work use. Valid Class 5 driver's license.

If you want to work to change lives, we want to meet you.

Competition Number: **2021020**

Deadline: **April 7, 2021**

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Apply today with resume, covering letter and salary expectations to
careers@ywcalgary.ca

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