



SUPERVISOR, COMMUNITY HOUSING

SUPERVISOR, COMMUNITY HOUSING PROGRAM

We're a housing first program and partner with women who face chronic homelessness. We support clients who experience multiple barriers such as mental/physical health issues, addictions, poverty, etc., to maintain their housing. The supervisor's role takes the lead in ensuring day to day operation of the program.

You thrive ensuring the safe, effective program operations by creating a working environment that is client-centered, strength-based and respectful. You can manage crisis with a calm, professional approach.

WHAT MOVES YOU

- Making a difference in the lives of women experiencing homelessness
- Passion for the "Housing First" and "Harm Reduction" models
- Leading a program and a team to success
- Coaching and supporting the development of team members
- Flexing your prioritizing and organizational skills to get things done
- Working collaboratively with team members and external partners

WHAT YOU'LL DO

- Adhere to Community Housing program policies and procedures
- Support the CHP team with referrals and intakes
- Work with team to ensure mandatory trainings and upgrades are completed
- Work with other community organizations that serve women in Calgary
- Review files for adherence to standards
- Provide direction and guidance to staff so they can deliver support and services in alignment with professional standards and the YW Calgary Practice Framework.
- Plan and coordinate team meetings, staff development, and lead recruitment, selection and performance management processes.

WHAT YOU'VE DONE

- MSW or equivalent degree with clinical designation or expertise
- Minimum of two years' experience working in the field of homelessness, addictions and mental health in an outreach and/or case management capacity
- Knowledge of poverty and homelessness, addictions and mental health specific to women experiencing homelessness
- Ability to multi-task and problem solve in a fast paced environment
- Developed exceptional judgement and professional maturity to supervise a complex program

If you want to work to change lives, we want to meet you.

Competition Number: 2020038

Deadline: July 17, 2020

www.ywcalgary.ca/work-with-us

Apply today with cover letter, salary expectations and resume to careers@ywcalgary.ca