



## CLIENT SUPPORT – Overnights

### CLIENT SUPPORT Overnight

You've mastered your work in the area of direct client care. You're a problem solver and an advocate for to single women who have been assessed as high acuity and have experienced multiple barriers to sustaining housing. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. You get energy from being part of an environment where everyone do their best to support women build a sense of social inclusion and to develop a sense of mastery over their lives

### WHAT MOVES YOU

- You get fulfillment from celebrating small wins, staying positive knowing it will lead to change
- Working from a strengths based approach that addresses the whole person
- Leveraging and collaborating with your team to deliver the best program & services possible as every client deserves the best
- Affecting positive change by offering inclusive, non-judgmental, low barrier services for women

### WHAT YOU'LL DO

- Work directly with women to provide emotional support and respond to crises
- Demonstrate proficiency in the service delivery process: assess for client needs, safety concerns, crisis intervention, safety planning
- Support administrative functions like completing nightly occupancy stats
- You also have the flexibility to be available on short notice.
- More than one position may be available.
- ***This position works 4 on 4 off, 10pm to 8am.***

### WHAT YOU'VE DONE

- Diploma in related field and commitment to ongoing professional development
- **Minimum of two years of specific experience working in the field of homelessness, addictions and mental health**
- Commitment to feminist, anti-oppressive, and trauma-sensitive principles and values
- Working knowledge of the Housing First and Harm Reduction framework
- Ability to build trusting, healthy, and functional professional relationships
- Naloxone training an asset

If you want to work to change lives, we want to meet you.

Competition Number: **2020020**

**Deadline: March 30th / 2020**

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Apply today with covering letter, salary expectations and resume to  
[careers@ywcalgary.ca](mailto:careers@ywcalgary.ca)

*Posting will close prior to closing date if a suitable candidate is found.*