



# Case Coordinator

## CASE COORDINATOR, TRANSITIONAL HOUSING and COMMUNITY SERVICES PROGRAMS (2.0 FTE)

You are personable, productive and professional in your client care and come at it with a strength based approach. Compassionate and caring mixed with an ability to get things done. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. With a deep understanding of women's issues, active addictions, mental health and domestic violence issues, you work with people where they're at, no judgement.

### WHAT MOVES YOU

- Being compassionate and caring and still deliver strong program outcomes; what you achieve and how you achieve are both important
- A born problem solver you look at every angle in order to make things work
- Thrive in a fast paced, changing environment
- Collaborating with your team to deliver the best program & services possible
- Affecting positive change by offering inclusive, non-judgmental, low barrier services for women

### WHAT YOU'LL DO

- Providing immediate support to those in need of housing accommodation
- Create and maintain client information – intakes, scales, case notes, service plans
- Case consults with other professionals
- Provide emergency crisis intervention, supportive counseling, resource navigation, and life skills coaching
- **These positions works two distinctive shifts:**
  - **a 5 week cycle, 4 weeks working 8am-4pm and one week working 2pm-10pm**
  - **Monday to Friday 8am to 4:30pm.**

### WHAT YOU'VE DONE

- Bachelor Social Work degree or a related degree in the human service field (may consider a mix of education and experience for a star candidate)
- CPR/First Aid, ASIST, Brain Story training
- Knowledge of the "Housing First" philosophy and Harm Reduction
- Knowledge of domestic violence an asset
- **At least two years Case management experience**
- Creative problem solving
- Knowledge of community resources

**If you want to work to change lives, we want to meet you.**

Competition Number: **2019074**

**Deadline: Nov 18, 2019**

[www.ywcalgary.ca/work-with-us](http://www.ywcalgary.ca/work-with-us)

Apply today with covering letter **specifying shift availability**, salary expectations and resume to [careers@ywcalgary.ca](mailto:careers@ywcalgary.ca)