



# PROGRAM SUPERVISOR

## PROGRAM SUPERVISOR (1 FTEs ) TRANSITIONAL HOUSING

The Supervisor takes the lead in ensuring day to day operations and coaching staff in providing strength-based, anti-oppressive service. We partner with women who face homelessness and experience multiple barriers (such as mental/physical health issues, addictions, poverty, etc.) to gain skills and obtain suitable permanent housing. You have demonstrated ability to develop high performing teams and ensuring the safe and effective program operations.

### WHAT MOVES YOU

- Leading a team that does amazing yet challenging work and achieving meaningful outcomes
- Although we might work with people experiencing crisis we don't work in crisis.

### WHAT YOU'LL DO

- **Coach/guide on best practices around, care practices and the development of strengths based service plans**
- Work collaboratively with service providers and develop community networks
- Promote a continuous improvement approach and make sure HMIS ART reports, quarterly scorecards, and accreditation standards.
- Facilitate the access to services/resources for which women are eligible for.
- Make sure service delivery is aligned with YW Calgary's vision, mission, and practice framework
- Participate in the on-call system.
- Manage petty cash for the program

### WHAT YOU'VE DONE

- At least two years of **experience working in the field of Violence against Women.** Specifically, with women experiencing homelessness, addictions and mental health.
- **Bachelor/Master degree** in Social Work, Psychology or equivalent Human Services field
- At least two years of proven track record of **supervisory exp.** (coaching, performance management, problem solving etc.)
- Working knowledge of the Housing First and Harm Reduction models
- Strong **assessment and case management** skills

If you want to work to change lives, we want to meet you.

Competition Number: 2019041

**Deadline: May 6<sup>th</sup> / 2019**

[www.ywcalgary.ca/work-with-us](http://www.ywcalgary.ca/work-with-us)

Apply today with covering letter, **salary expectations** and resume to [careers@ywcalgary.ca](mailto:careers@ywcalgary.ca)