



CLIENT SUPPORT – Evenings

CLIENT SUPPORT EVENINGS (0.48 FTE), COMMUNITY SERVICES

You've mastered your work in the area of direct client care. You're a problem solver and an advocate for to single women who have been assessed as high acuity and have experienced multiple barriers to sustaining housing. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. You get energy from being part of an environment where everyone does their best to support women build a sense of social inclusion and to develop a sense of mastery over their lives

WHAT MOVES YOU

- You get fulfillment from celebrating small wins, staying positive knowing it will lead to change
- Working from a strengths based approach that addresses the whole person
- Leveraging and collaborating with your team to deliver the best program & services possible as every client deserves the best
- Affecting positive change by offering inclusive, non-judgmental, low barrier services for women

WHAT YOU'LL DO

- Work directly with women to provide emotional support and basic needs for clients
- Provide information and referrals for women accessing the program so they feel supported to live independently and thrive
- Adhere to the record keeping and documentation expectations of the program
- Demonstrate strong communication skills
- ***This is a part time position. flexibility to be available - on short notice- to cover for other shift is required***

WHAT YOU'VE DONE

- Diploma in related field and commitment to ongoing professional development
- **Minimum of two years of specific experience working in the field of homelessness, addictions and mental health**
- Commitment to feminist, anti-oppressive, and trauma-sensitive principles and values
- **Working knowledge of the Housing First and Harm Reduction framework**
- Ability to build trusting, healthy, and functional professional relationships

If you want to work to change lives, we want to meet you.

Competition Number: 2019018

Deadline: February 11th / 2019

www.ywcalgary.ca/work-with-us

Apply today with covering letter, salary expectations and resume to
careers@ywcalgary.ca