



YW Chrysalis Survey Support - Volunteer

POSITION, DEPARTMENT

This exciting role is intended to provide support to YW clients in responding to the Chrysalis Survey at the YW location Downtown. The Chrysalis Survey is offered to all clients of YW Calgary as a means of understanding the impact of our services on their lives. The survey is anonymous, however clients may require support in understanding the questions, interpreting the language or feeling secure about answering questions. This is a crucial role in assisting the organization to gain a baseline of information that can be used to understand future client progress between January and April 2019, although there may be opportunities to continue to work further.

WHAT MOVES YOU

- You're passionate about providing support to YW clients in responding to the Chrysalis Survey.
- You're talented and experienced at creating trusting relationships.
- You thrive in an environment that focuses on helping people build confidence and self-sufficiency.

WHAT YOU'LL DO

- Assist clients to complete a brief survey by providing information, or question clarity
- Provide information about the privacy and security of survey information provided
- Volunteer shifts available
Monday:
8:30 to 1:00pm
Wednesday to Friday:
9:00am - 12:00pm
1:00 pm - 4:00 pm
6:00 pm -9:00 pm

WHAT YOU'VE DONE

- You are non-judgmental and comfortable working with diverse populations
- You are a friendly and approachable person who is patient, flexible and organized
- Possess strong verbal and written communication skills
- Cultural background with the ability to speak multiple languages (not required but an asset)
- Police Record check (provided)
- Commit to at least one shift every two weeks

If you want to volunteer to change lives, we want to meet you.

Apply today – please click [here](#)