



Case Coordinator

CASE COORDINATOR – Emergency and Transitional Bed Clients, TRANSITIONAL HOUSING PROGRAM (1FTE)

You are personable, productive and professional in your client care and come at it with a strength based approach. Compassionate and caring mixed with an ability to get things done as the emergency bed management requires you to change on a dime. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. Coming with a deep understanding of women’s issues, active addictions, mental health and domestic violence issues you work with people where they’re at, no judgement.

WHAT MOVES YOU

- Being compassionate and caring and still deliver strong program outcomes; what you achieve and how you achieve are both important
- As born problem solver you look at every angle in order to make things work
- Thrive in a fast paced, changing environment
- Leveraging and collaborating with your team to deliver the best program & services possible
- Affecting positive community change by offering inclusive, non-judgmental, low barrier services for women

WHAT YOU’LL DO

- Providing immediate help to those in need of emergency housing accommodation and ongoing case management to transitional housing clients
- Maintain client and program documentation
- Case consults with other professionals
- Provide emergency crisis intervention, supportive counseling, telephone support and referrals when necessary
- Advocate on the behalf of women/families

WHAT YOU’VE DONE

- Bachelor Social Work degree or a related degree in the human service field (may consider a mix of education and experience for a star candidate)
- Current CPR/First Aid, ASIST
- Knowledge of the “Housing First” philosophy and housing models
- **Three year’s case management experience and Competency working with diverse population (including cultural diversity, vulnerable and marginalized populations, different ages and abilities, poverty, LGBTQ, trauma, etc.)**
- Knowledge of community resources

If you want to work to change lives, we want to meet you.

Competition Number: **2019011**

Deadline: February 4th /2019

<http://www.ywcalgary.ca/about-us/careers-opportunities>

Apply today to careers@ywcalgary.ca