



## CLIENT SUPPORT – Evenings

### CLIENT SUPPORT EVENINGS (PART TIME EVENINGS 0.48), COMMUNITY SERVICES

You've mastered your work in the area of direct client care. You're a problem solver and an advocate for to single women who have been assessed as high acuity and have experienced multiple barriers to sustaining housing. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. You get energy from being part of an environment where everyone does their best to support women build a sense of social inclusion and to develop a sense of mastery over their lives

### WHAT MOVES YOU

- You get fulfillment from celebrating small wins, staying positive knowing it will lead to change
- Working from a strengths based approach that addresses the whole person
- Leveraging and collaborating with your team to deliver the best program & services possible as every client deserves the best
- Affecting positive change by offering inclusive, non-judgmental, low barrier services for women

### WHAT YOU'LL DO

- Work directly with women to provide emotional support and basic needs for clients
- Provide information and referrals for clients when necessary
- Adhere to the record keeping and documentation expectations of the program
- Demonstrate strong communication skills
- ***This is a part time role but you also have the flexibility to be available - on short notice- to cover for other shift requirements***

### WHAT YOU'VE DONE

- Diploma in related field and commitment to ongoing professional development
- **Minimum of two years of specific experience working in the field of homelessness, addictions and mental health**
- Commitment to feminist, anti-oppressive, and trauma-sensitive principles and values
- **Working knowledge of the Housing First and Harm Reduction framework**
- Ability to build trusting, healthy, and functional professional relationships

If you want to work to change lives, we want to meet you.

Please click [here](#) for a full job description

Competition Number: 2018091

**Deadline: October 29th/ 2018**

[www.ywcalgary.ca/work-with-us](http://www.ywcalgary.ca/work-with-us)

Apply today with covering letter, salary expectations and resume to

[careers@ywcalgary.ca](mailto:careers@ywcalgary.ca)