YWCA CALGARY
women-centred.
brighter-future focused.

Client Support

CLIENT SUPPORT - WEEKENDS, COMMUNITY HOUSING PROGRAM

You've mastered your work in the area of direct client care. You're a problem solver, an advocate, a coach, and great communicator. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. Although part time you know you're a critical member of the team and services we provide and get energy from being part of an environment where everyone can do their best work.

Two shifts are available: 3:00 PM – 11:00 PM Saturday/Sunday at our Croydon Building this is a single staffed position and 9:00 AM – 5:00 PM at our Providence House. Please indicate which position you are applying for.

WHAT MOVES YOU

- You get fulfillment from celebrating small wins, staying positive knowing it will lead to change
- Working from a strengths based approach that addresses the whole person
- Leveraging and collaborating with your team to deliver the best program & services possible as every client deserves the best
- Affecting positive change by offering inclusive, non-judgmental, low barrier services for women

WHAT YOU'LL DO

- Work directly with women to provide emotional support and basic needs for clients
- Provide information and referrals for clients when necessary
- Adhere to the record keeping and documentation expectations of the program
- Demonstrate strong communication skills

WHAT YOU'VE DONE

- Diploma or degree in related Human Services Field
- Current CPR and First Aid Certification: ASIST Suicide intervention
- Knowledge of the "Housing First" philosophy and housing models
- Creative problem solving
- Developed your professional standards and are up to date with processes and practices

If you want to work to change lives, we want to meet you.

Please check out our website for a full job description:
Competition Number: 2018007

www.ywcalgary.ca/work-with-us

Apply today with covering letter, salary expectations and resume to careers@ywcalgary.ca