



Case Coordinator

CASE COORDINATOR, TRANSITIONAL HOUSING PROGRAM (1.0 FTE)

You are personable, productive and professional in your client care and come at it with a strength based approach. Compassionate and caring mixed with an ability to get things done. Your organizational skills and experience allows you to be calm under pressure, think critically and work from a thoughtful place. Coming with a deep understanding of women's issues, active addictions, mental health and domestic violence issues you work with people where they're at, no judgement.

WHAT MOVES YOU

- Being compassionate and caring and still deliver strong program outcomes; what you achieve and how you achieve are both important
- As born problem solver you look at every angle in order to make things work
- Thrive in a fast paced, changing environment
- Leveraging and collaborating with your team to deliver the best program & services possible
- Affecting positive community change by offering inclusive, non-judgmental, low barrier services for women

WHAT YOU'LL DO

- Providing immediate support to those in need of emergency housing accommodation
- Create and maintain client information – intakes, scales, case notes, service plans
- Case consults with other professionals
- Provide emergency crisis intervention, supportive counseling, telephone support and referrals when necessary
- Advocate on the behalf of women/families

WHAT YOU'VE DONE

- Bachelor Social Work degree or a related degree in the human service field (may consider a mix of education and experience for a star candidate)
- Current CPR/First Aid, ASIST
- Knowledge of the "Housing First" philosophy and housing models
- Case management experience and knowledge
- Creative problem solving
- Knowledge of community resources

If you want to work to change lives, we want to meet you.

Please click on the link below for a full job description:

Competition Number: [2018001](#)

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Apply today with covering letter, salary expectations and resume to careers@ywcalgary.ca